

## IT Committee Report April 20, 2018 Reported by Sean O'Toole

Since our last report, the IT Committee has stepped back from hands-on development of its own specific projects and has instead concentrated on aiding Andy Burns in his efforts to deliver the State CRM project. Mr. Burns' report provides a thorough overview of that progress so we shall not offer an overview here.

Discussion has begun on the topic of presenting the State CRM at the National Convention this summer. The Committee, along with Mr. Burns, will operate a booth off of the convention floor for the purpose of promoting the State CRM, state affiliate website hosting (Wordpress), and state affiliate email services. Our goal is to spread awareness of the three projects and encourage state affiliates to utilize our services.

As of now, 17 states are using our website hosting platform, 15 states are using the State CRM, and 8 states are using our email services.

Finally, we have moved all IT service requests to a ticketing system that alerts select members of the IT Committee, staff and volunteers.